

OREGON ECOURT RESOURCES

Uniform Trial Court Rules

- UTCR Chapter 21 – Filing and Service by Electronic Means; Electronic Files of the Court
https://www.courts.oregon.gov/rules/UTCR/2022_UTCR_ch21.pdf
- Proposed Changes to UTCR
<https://www.courts.oregon.gov/programs/utcr/Pages/currentrules.aspx>
- Supplemental Local Rules by County
<https://www.courts.oregon.gov/rules/Pages/slr.aspx>

eCourt Training

Oregon Judicial Department Website: <https://www.courts.oregon.gov>

- [FAQs on eFiling](#) – Provide answers to general questions about registration and account set-up, eFiling, fees, eService, and format errors.
- [Quick Reference Guide for Oregon eCourt Case Information \(OEI\)](#) – Provides instructions on how to search for case records and court calendars in OEI.
- [FAQs on Oregon eCourt Case Information \(OEI\)](#) – Provides answers to questions about subscribing to and using the Oregon Judicial Case Information Network (OJCIN).
- [Supplemental User Guide](#) – Provides descriptions of the most common mistakes made by eFilers and step-by-step directions for fixing them.

OJD (Odyssey) eFile & Serve website: <https://oregon.tylertech.cloud/OfsWeb/Home>

- [User Guides](#) – User guides that explain the features and usage of Odyssey eFiling & Serve system as well as [Oregon-specific User Guides and Codes](#).
- [Training videos](#) – The videos walk you through how to set up a payment account or how to file into an existing case.
- [Web training session](#) – View a recorded session.

Technical Support

- OJCIN Subscriber/Business Support
Monday – Friday, 7:30 am to 4:30 pm
1-800-858-9658
ojcin.online@ojd.state.or.us
- OJCIN Technical Support
Monday – Friday, 7:00 am to 5:00pm
503-986-5582 or 1-877-826-5010
ETSDHelp@ojd.state.or.us
- File & Service/eFiling User Support
Monday – Friday 7:00 am to 7:00 pm (CT)
Tyler Technologies
1-800-297-5377
Efiling.support@tylertech.com
The link to a live chat portal can be found [here](#) under “Contact Us.”

OREGON ECOURT RESOURCES

CLEs

The following presentation is available at www.osbplf.org:

- “eCourt for First Time eFilers,” February 3, 2021, <https://www.osbplf.org/classes/ecourt-for-first-time-efilers/>

[Oregon Law Practice Management Blog](#) has eCourt CLEs and other helpful articles. Search “eCourt.”

IMPORTANT NOTICES

This material is provided for informational purposes only and does not establish, report, or create the standard of care for attorneys in Oregon, nor does it represent a complete analysis of the topics presented. Readers should conduct their own appropriate legal research. The information presented does not represent legal advice. This information may not be republished, sold, or used in any other form without the written consent of the Oregon State Bar Professional Liability Fund except that permission is granted for Oregon lawyers to use and modify these materials for use in their own practices. © 2023 OSB Professional Liability Fund